

SURREY PLACE CENTRE CLIENT BILL OF RIGHTS



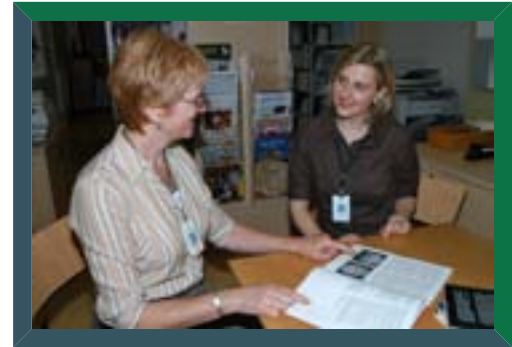
Surrey Place Centre welcomes you.
We want you to be comfortable here.



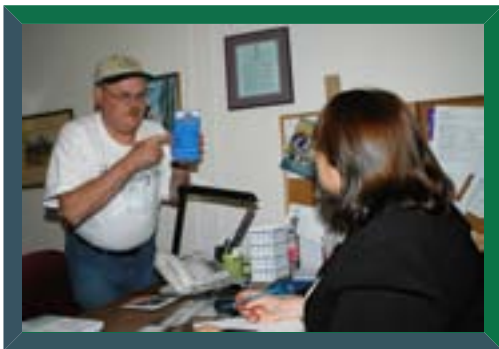
Everybody is different.
We respect who YOU are.



We will treat you with respect and dignity.
We will always be polite. We will not harm you.



We will provide services in the best way
we know how.
We will follow the laws of Canada.
We will follow the laws of our professions.



You might not be happy with our work.
We will show you who you can complain to.
If you complain, we will not take away services.



We will tell you who you will work with.
We will tell you what will happen.
We might use some of your work to teach a student.
We might ask a student to work with you.



You will choose the work we do together.
You will choose at each step of the way.



You can say YES or NO at any time.



We keep your report and letters in **RECORDS**.
These are private. You can look at them if you want.
Other people cannot look at them
unless you say it's okay.



We might ask to use some of your work
for **RESEARCH**.
Research helps us work better.
You can say YES or NO.