

Table of Contents



About Us 2

PROGRAMS & SERVICES

Adult Program. 4

Blind-Low Vision Early Intervention Program 6

Children and Youth Program 8

Infancy and Early Childhood Program 10

School Support Program (SSP) 12

Toronto Autism ABA Services 14

Toronto Partnership for Autism Services (TPAS) 16

Treatment, Research, Education for Autism and Developmental Disorders (TRE-ADD) 18

SPECIALIZED PROGRAMS

Augmentative Communication and Writing Aids Program (ACWA) 21

Fetal Alcohol Spectrum Disorders Adult Diagnostic Clinic (FASD). 23

Mashkikiwininiwag Mazinaatesijigan Wichiiewewin (MMW) Clinical Videoconferencing Program. 24

Parenting Enhancement Program (PEP) 26

COMMUNITY SERVICES

Central Region Community Network of Specialized Care (CNSC) 27

Toronto Network Of Specialized Care (TNSC) 28

Developmental Services Ontario (DSO) 29

Developmental Services Ontario Toronto Region (DSO TR) 30

OTHER SERVICES

Education Department. 31

Great Place to Work 32

Research and Evaluation Unit 34

FOUNDATION

Surrey Place Centre Charitable Foundation 35

About Us

Surrey Place Centre helps people of all ages with developmental disabilities and autism spectrum disorder to lead healthy and socially inclusive lives using our exemplarily skills in interdisciplinary clinical services, education and research.

We offer a variety of groups and workshops for clients, families and caregivers, as well as extensive education and consultation services to community agencies.

Our comprehensive programs and services range from assessment, diagnosis, and one-on-one treatment, to family counselling and group support, and it is all provided by a broad network of clinicians and professionals.

Clients may receive any combination of the following treatment services:

- › Applied Behaviour Analysis
- › Audiology
- › Behaviour Therapy
- › Counselling
- › Developmental Therapy
- › Early Childhood and Vision Consultation
- › Intensive Behavioural Intervention
- › Medicine
- › Nursing
- › Occupational Therapy
- › Parent Training
- › Psychology
- › Service Coordination
- › Speech Language Pathology

Programs and Services

- › Adult Program
- › Blind-Low Vision Early Intervention Program
- › Children and Youth Program
- › Infancy and Early Childhood Program
- › School Support Program (SSP)
- › Toronto Autism ABA Services
- › Toronto Partnership for Autism Services (TPAS)
- › Treatment, Research, Education for Autism and Developmental Disorders (TRE-ADD) School

Specialized Programs

- › Augmentative Communication and Writing Aids Program (ACWA)
- › Fetal Alcohol Spectrum Disorders Adult Diagnostic Clinic (FASD)

- › Mashkikiwininiwag Mazinaatesijigan Wichiiwewin (MMW) Clinical Videoconferencing Program
- › Parenting Enhancement Program (PEP)

Community Services

- › Central Region Community Network of Specialized Care (CNSC)
- › Developmental Services Ontario Toronto Region (DSO TR)
- › Toronto Network of Specialized Care (TNSC)

Access and Referrals

At Surrey Place Centre, we want to make it easy for people to access our services.

Anyone may refer an individual to

Surrey Place Centre for assessment or treatment services. This includes:

- › An individual who has or may have a developmental disability
- › Family Members
- › Caregivers or Guardians
- › Physicians and other Health Care Providers
- › School Board Staff
- › Workers at other Community Agencies

You must call us to be assessed for a developmental disability. If you have been previously diagnosed with a developmental disability, a call will be required to gain access to our specialized groups and services. Please call 416-925-5141.


If you are 18+ years of age and have

not used any Surrey Place Centre clinical services, please contact Developmental Services Ontario Toronto Region (DSO TR) at 1-855-DS-ADULT (1-855-372-3858) or 416-925-4930 to determine eligibility for services in the developmental sector.

Surrey Place Centre is affiliated with the University of Toronto and other academic institutions, and is a teaching site for students in a variety of health care professions. Surrey Place is accredited with Accreditation Canada with Exemplary Standing.

Adult Program





The Adult Program at Surrey Place Centre provides assessment, treatment, consultation and support to people 18 years of age and over who have a developmental disability.

The program also supports their families, caregivers and other service providers. Our goals are to help clients to manage the challenges of daily living, promote their independence and enhance the overall quality of their lives.

The Adult Program offers a unique set of programs to adult clients, including interdisciplinary

assessment, treatment, primary health care, mental health services and parenting support.

Surrey Place Centre's interdisciplinary team provides a variety of services including audiology, behaviour therapy, counselling, family medicine, nursing, occupational therapy, parent training, psychology, service coordination and speech language pathology.

We also provide education and training through workshop and student placements.

Contact Us

To contact or refer a client to the Adult Program at Surrey Place Centre, please call 416-925-5141 and ask to speak

to the Adult Program Intake Service Coordinator.

If you have not used any clinical services in the past, please contact Developmental Services Ontario Toronto Region (DSO TR) at 1-855-DS-ADULT (1-855-372-3858) or 416-925-4930 to determine eligibility for services in the developmental sector. Once eligibility is determined, DSO TR will forward your request to the Adult Program in Surrey Place Centre.

Blind-Low Vision Early Intervention Program



Surrey Place Centre's Blind – Low Vision Early Intervention Program provides early intervention support to children birth to age 6 with a diagnosed visual impairment.

This family-centred service provides supports to children and their families in natural environments including the home and early learning settings. The goal of the service is to mitigate the risks of the visual impairment on the child's development.

Intervention provided through the Blind – Low Vision Early Intervention Program will assist families and caregivers in providing opportunities that support the development of all the senses for optimized learning.

Surrey Place Centre's Blind – Low

Vision Early Intervention Program serves children and their families living in Toronto, Halton, Peel, York and Durham.

Description of Service Provided:

- › Assessment of sensory functioning to determine the child's sensory functioning to identify modifications for access to learning
- › Evaluation of the child's environments to develop recommendations for optimizing the child's learning opportunities
- › Support to families and caregivers to promote healthy attachment and social interactions
- › Guide parents in understanding their child's sensory functioning

and required modifications to the environment to support learning

- › Collaboration with the child's professional team to promote strategies to support sensory functioning
- › Consultation and training to community agencies and service providers
- › Promotion of emergent literacy skills that include access of materials through print, braille and adapted auditory materials
- › Facilitate transitions to early learning settings and school

Referrals for Service Contact:

Referrals for service must be received through Regional Blind – Low Vision

Lead Agencies:

- › Families living in Toronto
Toronto Public Health
416-338-8255
- › Families living in Halton or Peel
ErinoakKids
905-855-3557
- › Families in York and Durham
Markham Stouffville Hospital
1-888-703-5437

Lead agencies also provide access to a Family Support Workers funded under the Blind – Low Vision Early Intervention Programs.

Children and Youth Program



Surrey Place Centre's Children and Youth Program provides interdisciplinary assessment, treatment and consultation to children and youth aged 6 to 18 who have or are suspected of having a developmental disability. The program also supports their families, caregivers and other service providers.

The Children and Youth Program offers assessment, treatment and support to help school-age children cope with the challenges of daily living, promote their independence and enhance their overall health and well being.

The Children and Youth Program develops treatment plans in consultation with clients, caregivers

and community partners, involving them in the treatment plans and sessions.

Services Provided May Include:

- › Audiology
- › Behaviour Therapy
- › Counselling
- › Developmental Pediatrics
- › Nursing
- › Occupational Therapy
- › Psychiatry
- › Psychology
- › Service Coordination
- › Speech Language Pathology

Fetal Alcohol Spectrum Disorders Diagnostic Assessment Clinic

The Children and Youth Fetal Alcohol Spectrum Disorders Diagnostic Assessment Clinic provides specialized diagnostic assessment and consultation services to individuals between the ages of 6 – 18 who are suspected of having Fetal Alcohol Spectrum Disorders.

Contact Us

To contact or refer a client to the Children and Youth Program at Surrey Place Centre please call 416-925-5141 and ask to speak to the Children and Youth Program Intake Service Coordinator.

Infancy and Early Childhood Program



Surrey Place Centre's Infancy and Early Childhood Program provides services for infants and children from birth to age six who have or are suspected of having a developmental disability. The program also supports their families and caregivers.

We use a family-centered, interdisciplinary team approach. Focus is placed on working with parents and caregivers to develop a service plan that addresses their child and family needs. The child's progress is monitored regularly by a primary contact person for the family.

We support children and their families through various transitions including from home to childcare and to school. Our clinicians work closely

with parents and other professionals in establishing a transition plan that will support the ongoing development of the child.

Description of Services Provided:

- › A comprehensive family-centred approach to service delivery
- › Specific education, assessment, consultation and treatment/intervention services through an interdisciplinary team approach
- › Information on community resources, assistance in service planning and referral
- › Consultation and training to community agencies and service providers

- › Supervised training for students in several disciplines through practicum, internship and residency placements
- › Program evaluation and research projects

Services Provided May Include:

- › Audiology
- › Behaviour Therapy
- › Counselling
- › Developmental Therapy
- › Medicine
- › Nursing
- › Occupational Therapy
- › Psychology
- › Service Coordination
- › Speech-Language Pathology

Specialized Programs and Services:

In addition to our interdisciplinary services, Surrey Place Centre's Infancy and Early Childhood Program includes city-wide services for two designated provincial programs:

Infant Development Program

Surrey Place Centre is one of five agencies that operate an Infant Development Program in Toronto.

Toronto Preschool Speech and Language Services

Surrey Place Centre is one of the city-wide agencies contracted to provide speech and language services to children with specific needs.

Contact Us

To contact or refer a client to the Infancy and Early Childhood Program of Surrey Place Centre please call 416-925-5141 and ask to speak to the Infancy and Early Childhood Intake Service Coordinator.



School Support Program (SSP)

The School Support Program (SSP) at Surrey Place Centre offers services to enhance existing supports in publicly funded school boards and authorities. The program provides direct services to students with an ASD or their families through Connections for Students. In addition, our core services, as mandated, are Connections for Students, consultation, training, and resource development and distribution as identified by school boards and authorities.

Connections for Students:
The Ministry of Children and Youth Services and the Ministry of Education have developed Connections for Students (CFS), a collaborative approach to implementing a seamless



transition for children exiting their publicly funded Intensive Behavioural Intervention (IBI) to full time school entry.

This service begins approximately 6 months before IBI ends and a child enters school on a full time basis with the formation of a school based transition team, and will continue for up to six months after.

Consultation: This may include interaction with educators, school board level planning and linkages to other community supports.

Training: The SSP may provide training opportunities for school board personnel. Presentations are driven by school requests and may include topics such as Introduction to ASD,

Visual Strategies and Introduction to ABA.

Resource Development and Distribution: The SSP may assist school board personnel in identifying, developing and sharing resource materials relevant to supporting students with an ASD.

Our objectives are to:

Enhance the knowledge and skills of school board staff with respect to:

- › The characteristics of students with an autism spectrum disorder (ASD)
- › The principles and applications of applied behaviour analysis (ABA)
- › Other evidence based teaching strategies
- › Promote linkages between schools,



school boards and community services.

Contact Us

Please contact the Surrey Place Centre Program Office Assistant at 416-925-5141, ext. 3350 for inquires or to make a referral.

Toronto Autism ABA Services



Toronto Autism ABA Services are funded by the Ministry of Children and Youth Services and are free to children and youth with a confirmed Autism Spectrum diagnosis including Autism/Autistic Disorder, Pervasive Developmental Disorder-Not Otherwise Specified (PDD-NOS), and Asperger's Disorder up to their 18th birthday.

Treatment services are delivered in partnership with Surrey Place Centre, Kerry's Place Autism Services, Adventure Place, Aisling Discoveries Child and Family Centre and The Etobicoke Children's Centre.

Our goals are to assist children and youth to learn important skills through the use of Applied Behaviour Analysis (ABA) strategies and promote success

at home and in the community. Parent involvement in treatment is important to achieving these goals.

Toronto Autism ABA Services Will:

- › Help children and youth with ASD develop skills in the areas of:
 - » Communication: understanding and using language for social purposes
 - » Social/Interpersonal: establishing and maintaining relationships with other people
 - » Daily Living Skills: including personal care activities, personal safety etc.
 - » Emotional/Behaviour Regulation: including preparation for group, organizational and self-calming



- › Use positive and systematic approaches to teaching practical skills within natural routines, building upon what motivates and interests the child or youth
- › Be offered in treatment blocks up to three months in length with weekly sessions lasting two to four hours
- › Typically be delivered through group sessions with individual coaching as appropriate

- › Provide education to parents/ caregivers on how to apply ABA strategies which will help their children learn, maintain and generalize skills

Eligibility Criteria:

- › Children and youth up to their 18th birthday
- › Must have a confirmed Autism Spectrum diagnosis including Autism/Autistic Disorder, Pervasive Developmental Disorder-Not Otherwise Specified (PDD-NOS), and Asperger's Disorder
- › Must be living in the Toronto Region
- › Not concurrently receiving any other ABA based services through this initiative

Treatment Programs:

Children are placed in groups following an assessment of strengths and needs and are clustered by age and gender as appropriate. Treatment groups may change over time and will be offered on varying schedules in each quadrant of Toronto based on the needs of the children and youth who are waiting for service.

For more information or to register:

Contact Surrey Place Centre at 416-925-5141 and ask to speak to the Toronto Autism ABA Services registration. Parents and caregivers can call directly, and/or a professional may assist families to make a referral.

Toronto Partnership for Autism Services (TPAS)



TPAS is a community based service that helps children with autism, and their families, through Intensive Behavioural Intervention (IBI) and related services. Families may choose either the Direct Service Option delivered in partnership with Surrey Place Centre, Adventure Place, Aisling Discoveries Child and Family Centre, The Etobicoke Children's Centre, and Geneva Centre for Autism, or the Direct Funding Option, delivered by an approved private provider.

IBI is:

- › a scientifically proven treatment
- › provided for a minimum of 20 hours/ week
- › delivered through one-to-one and small group instruction

- › requires frequent, direct measurement of child performance/ progress
- › designed to target a broad range of developmental areas and improve key learning skills e.g. cognitive, language, social

The goal of IBI is to increase the rate of learning. Children have different outcomes with IBI; however, treatment research suggests that up to 40 - 50% of young children may make substantial progress over a 1 to 2 year period. In order to do so, intervention should be provided intensively during children's best learning periods.

Applying for TPAS

Parents with children who:

- › live in Toronto and
- › have a confirmed diagnosis of Autistic Disorder or fall toward the severe end of the autism spectrum.

Getting a Diagnosis for My Child

A physician or a registered psychologist can diagnose autism.

Eligibility

A screening appointment is conducted to determine eligibility and suitability for IBI.

Parent Education and Support Services

Parent Education and Support Services

begin immediately for all eligible children. Services were designed to build a foundation of knowledge to support child development and to link families with resources in their community.

Transition Services

IBI is not intended to be a long term replacement for school. TPAS provides supports to children and families that help to make the transition from IBI to new environments as smooth as possible. This includes linking to Connections for Students, a collaborative program with Surrey Place Centre and the public school boards.

Treatment, Research and Education for Autism and Developmental Disorders (TRE-ADD)

The Surrey Place Centre TRE-ADD Program provides assessment and treatment services for school-aged children from 6 to 18 years old who have been diagnosed with autism and often a related developmental disorder. They have also been identified to have multiple and complex needs that can put their current educational placement at risk. Children and youth may be referred from the Toronto, Peel or York Regions.

The TRE-ADD Program is a comprehensive day treatment delivered in Section 23 Classrooms and the primary goals are to prepare students for success in a less intensive programmed educational setting, as well as to enhance the ability of the family to support their child.

The treatment approach is



North West Toronto

Peel

**SPC West
Satellite Office**

Registration Central Coordination

East Toronto

individualized, comprehensive and multi-disciplinary with a core emphasis on the application of Applied Behaviour Analysis (ABA) procedures and principles. The TRE-ADD team includes Clinical Supervisors who are BCBA certified, Senior Therapists who are currently or able to become BCBA certified, Instructor Therapists who are trained in ABA, Family Support Coaches, Social Worker, Psychometrist, and Psychologist who use evidence-based methods which have been proven to be effective.

Intake and Community Support Services

Intake assessments can be completed at the request of families or referred

to the Surrey Place Centre TRE-ADD Program by individuals/agencies, medical professionals, or educational staff.

The intake team reviews all available information and makes the initial determination regarding the suitability of the referral and the availability of TRE-ADD services. The Intake and Community Support Services (ICSS) team of Family Support Coaches, Social Worker, and Psychometrist, works with families to connect with services in their communities, access funding sources, access family or individual parent counselling, and devise strategies designed to increase adaptive behaviours at home and at school.

The ICSS team works with the family to maximize treatment success by supporting the school based clinical team. In addition, they work with siblings, parents, community workers, and other stakeholders involved with the family. Included in ICSS services is the delivery of support groups, parent education, and workshops for families and siblings. These are aimed towards educating, empowering, and assisting families to develop skills, meet other families, develop networks, and teach self-advocacy.

School Based Services

School based services include specialized education and treatment interventions for school-aged children

Treatment, Research and Education for Autism and Developmental Disorders (TRE-ADD)

and youth. Students enrolled in one of the six Section 23 Classrooms receive a clinical and educational assessment, which provides the foundation for the individualized treatment plan for the student. School based services are designed to help students reach their academic, vocational, communication and life skills potential, while promoting adaptive behaviours to prepare them for reintegration into a less intensive educational environment.

Referrals for school based services are prioritized through the Surrey Place Centre TRE-ADD Program waitlist and admission is determined based on individual client need and matched with services offered.

Each school based services team is comprised of clinical staff including Instructor Therapists who provide the direct treatment programming with students, Supervising Therapists who are Managers and provide administrative and clinical direction of treatment on a daily basis in the classroom setting, and Clinical Supervisors who provide treatment oversight of all students enrolled. Each team also includes school board staff consisting of a registered Teacher and an Educational Assistant.

TRE-ADD RESPITE

The Surrey Place Centre TRE-ADD clinical team may determine a short term treatment based parent relief

service could be beneficial for families receiving active services from the TRE-ADD Program. Surrey Place Centre has partnered with Community Living Toronto (CLT) to deliver the TRE-ADD respite treatment service and staff from both organizations work closely to ensure open clinical communication occurs and the best outcomes for clients and their families receiving respite services takes place.

Contact Us

Please contact the Surrey Place Centre TRE-ADD Program Office Assistant at 416-925-5141, ext. 3350 for inquiries or to make a referral.

Augmentative Communication and Writing Aids Program (ACWA)



The Augmentative Communication and Writing Aids Program (ACWA) at Surrey Place Centre is a specialized Augmentative and Alternative Communication (AAC) Clinic providing service to people with a developmental disability.

ACWA was designated as a General Level Clinic by the Assistive Devices Program of the Ministry of Health and Long-term Care in March 2007.

The ACWA Team is comprised of part-time Speech-Language Pathologists, Occupational Therapists and Communicative Disorders Assistants. We work together to assess and train clients and caregivers to use Speech-Generating Devices and written communication aids. Information on funding for the purchase or lease of the devices is also provided.

Services at Surrey Place Centre:

- › Assessment of communication needs and ability to use AAC
- › Assessment of ability to access a face-

Augmentative Communication and Writing Aids Program (ACWA)

- to-face or written communication aid
- › Development of an AAC system with the client and caregivers
- › Training for clients and caregivers regarding how to use AAC systems
- › Training for communication partners to support communication systems
- › Providing information on costs for purchasing or leasing of communication aids
- › Providing information on funding resources for communication aids
- › Acting as a resource to Surrey Place Centre and community Speech Language Pathologist and Occupational Therapist
- › Providing education about AAC as needed to the greater Surrey Place Centre community

Becoming an ACWA Client

To receive services at ACWA, all individuals must go through the Surrey Place Centre Intake Process to become a client at Surrey Place Centre. The individual's AAC needs will be screened to determine whether service should be through an Individual Authorizer or a General Level Clinic.

Clients and caregivers will be notified regarding the level of AAC service that is appropriate. All clients will be placed on a wait list and will be notified when services are ready to commence.

How to Refer for AAC Services at Surrey Place Centre

All new referrals must go through Surrey Place Centre's regular intake process.

Clients who are new to Surrey Place Centre or who have not had services from Surrey Place Centre in over a year should call 416-925-5141 and you will be directed to a service coordinator to discuss your needs.

If you are currently a Surrey Place Centre client you should contact your primary clinician to discuss your communication concerns and needs. If you have any questions about ACWA and AAC services at Surrey Place Centre, please contact the Manager of the Augmentative Communication and Writing Aids Program at 416-925-5141.

Fetal Alcohol Spectrum Disorders Adult Diagnostic Clinic (FASD)



Fetal Alcohol Spectrum Disorder Adult Diagnostic Clinic provides a diagnostic clinic specifically for adults with suspected Fetal Alcohol Spectrum Disorder (FASD). This is the first FASD Clinic specifically for adults in Ontario.

FASD describes the type of

deficits that can occur when an individual is exposed to alcohol before birth. Effects can include physical, behavioural, and intellectual problems.

In the FASD Adult Diagnostic Clinic, we provide assessment and diagnostic services to individuals 18 years of age and older living in the city of Toronto.

Recognition and diagnosis of FASD is important because it can lead to:

- › A better understanding of the individual and his or her needs
- › Access to additional supports in the community
- › More effective interventions and services tailored specifically to the individual's strengths and weaknesses.

This service is made up of an interdisciplinary team of clinicians who can also offer counselling, behaviour therapy and service coordination when appropriate.

Contact Us

Contact the Adult Intake Coordinator at 416-925-5141. If you have not used any clinical services in the past, please contact Developmental Services Ontario Toronto Region (DSO TR) at 1-855-DS-ADULT (1-855-372-3858) to determine eligibility for services in the developmental sector. Once eligibility is determined, DSO TR will forward your request to the Adult Program in Surrey Place Centre.

MMW-Clinical Videoconferencing Program

The program provides specialized clinical services and resources for adults living with developmental disabilities. It also provides a unique opportunity for individuals, families, caregivers, and professionals to share resources and information over significant geographic distances. Videoconferencing technology allows participants to meet via high speed, secure telecommunication links, in real time, face to face. Surrey Place Centre, in collaboration with its partners, provides this service to communities situated in Northwestern Ontario. Local agencies, professionals, and communities have access to specialized (therapeutic) services and



educational opportunities, that may otherwise not be available due to cost and other factors associated with the distances from major centers.

Services Provided May Include:

- › Behaviour Consultation, Therapy, Intervention
- › Counselling
- › Diagnosis and Assessment
- › Educational Opportunities
- › Psychiatric Consultation and Assessment
- › Psychological Assessment and Consultation

The service team includes Psychiatrists, Psychologists, Clinical Lead Behaviour Therapists and Regional Clinical Access Coordinators.

Who We Serve:

This program serves adults 18 years of age and older and their families living with developmental disabilities who:

- › may have mental health issues,
- › may have challenging behaviours,
- › require assessment for eligibility to services
- › are difficult to diagnose, and / or
- › need help with their medication.

By providing services where and when people need them, the program enables adults with developmental disabilities to continue to live in their homes in the community.

Education & Training Benefits:

The MMW-Clinical Videoconferencing Program offers valuable education and

training opportunities, including:

- › A recognized, College-affiliated, certificate program in Dual Diagnosis;
- › Training seminars and learning opportunities on topics related to caring for and working with people living with developmental disabilities and mental health issues.

The MMW-Clinical Videoconferencing Program works in partnership with local community based agencies and the Network of Specialized Care.

Parenting Enhancement Program (PEP)

The Parenting Enhancement Program (PEP) at Surrey Place Centre provides parent skill training and support to parents with developmental disabilities.

We strive to reduce the risk of child neglect and abuse and to promote the social, emotional, cognitive and physical development of the children we work with.

Our purpose is to improve parenting abilities through a multifaceted teaching method which emphasizes individualized, home-based child care instruction: education in child development, and advocating in support of the family. Training may be provided in basic infant and child care skills, home safety, first aid,

nutrition and positive parent child relationships.

We recognize that the needs of parents and families extend beyond parenting skills. Therefore, we often provide case management by making appropriate referrals and acting as a liaison between the families we service and community agencies.

Program staff are available for workshops, presentations, consultations and one to one staff training.

Contact Us

Contact the Adult Intake Coordinator at 416-925-5141. If you have not used any clinical services in the past, please contact Developmental Services



Ontario Toronto Region (DSO TR) at 1-855-DS-ADULT (1-855-372-3858) to determine eligibility for services in the developmental sector. Once eligibility is determined, DSO TR will forward your request to the Adult Program in Surrey Place Centre.

Central Region Community Network of Specialized Care (CNSC)



The Ministry of Community and Social Services has established four Community Networks of Specialized Care (CNSC) across Ontario – Central,

East, North, and South. These networks enhance service for adults with a developmental disability who also require specialized care for co-existing mental health and/or behavioural issues.

The Central Region CNSC is comprised of three regions with an associated lead agency: Central East (Community Living Huronia); Central West (Central West Specialized Developmental Services), and Toronto (Surrey Place Centre). Each region has a network Coordinator and Health Care Facilitator. Activities across Central Region are facilitated by Coordinators for videoconferencing and education/research.

Aside from being the lead for the

Central Network, Surrey Place Centre hosts the Central Region education and research functions. CNSC education events help to increase capacity and enhance the skill level of caregivers. The CNSC also facilitates the development and maintenance of mutually beneficial relationships within the academic research community and assists researchers with effectively communicating the outcomes of their work to the practitioners in the field.

Contact Us

Contact the Tri Region Education and Research Coordinator for more information at 416-925-5141.

Toronto Network of Specialized Care (TNSC)

The Toronto Network of Specialized Care (TNSC) is part of the Central Region Network of Specialized Care.

There are three other regional Community Networks (CNSC's) in Ontario, where adults who have a developmental/intellectual disability, mental health issues and/or challenging behaviours are the focus.

Support is provided through cross-sector collaboration and linkages and increasing community capacity through education, training and research.

The Toronto Network offers the following specialized services in partnerships with member organizations:

- › Case management

- › Crisis response
- › Specialized clinical supports
- › Day and residential treatment
- › Respite
- › Inpatient/outpatient hospital care

The TNSC offers a monthly Clinical Conference to assist caregivers who are experiencing challenges in service provision to adults 18+ who have a developmental disability, mental health issues and/or challenging behaviours. Through this process system barriers and service gaps are identified.

The TNSC is connected to Developmental Services Ontario Toronto Region and fulfills the Ministry of Community and Social Services



mandated Service Resolution function for Toronto.

Contact Us

Contact the TNSC Coordinator for more information at 416-925-5141.

Developmental Services Ontario (DSO)

Developmental Services Ontario (DSO) helps adults with developmental disabilities connect to services and supports in their communities. There are nine agencies across Ontario who will help adults with developmental disabilities and their families and/or caregivers to navigate the services that are available. These nine agencies are funded by the Ontario Ministry of Community and Social Services.

Goal of Developmental Services Ontario (DSO):

We help people with developmental disabilities to become more independent, to make their own choices and to get involved in their

communities.

Wherever you live in Ontario, we can help you or someone you care for connect to the following services and supports:

- › residential supports
- › caregiver respite
- › community participation supports (like recreation, volunteering, employment, or in-home supports)
- › professional and specialized services
- › person-directed planning
- › and other supports to help people with developmental disabilities become more involved in their communities!



DSO Toronto Region Will:

- › provide information about available services and supports;
- › confirm eligibility for those applying for Ministry funded adult developmental services and supports for the first time;
- › complete the new Application Package to assess each individual's service and support needs; and
- › link eligible people to available services and supports.

You Should Call DSO Toronto Region If You Are:

- › An individual, currently 18 years or older (or as young as 16 years of age)
- › An individual with a developmental disability:

- › Significant limitation in cognitive functioning
 - › Significant limitation in adaptive functioning
 - › History of these limitations prior to age 18
- › A new applicant for services and supports in the Adult Developmental Sector
 - › A resident of Toronto (downtown Toronto, Scarborough, North York and Etobicoke)

How to Apply For Services And Supports:

Please contact DSO Toronto Region staff who will:

- › confirm your eligibility to receive services and supports;

- › support you in filling out an Application Package;
- › create a support plan for you; and
- › help you connect to available services and supports.

When Applying For Services and Supports You Will Be Asked For:

- › Proof of Address
- › Birth Certificate
- › Psychological Report

Contact Information For DSO Toronto Region:

2 Surrey Place, Toronto, Ontario M5S 2C2

1-855-DS-ADULT (1-855-372-3858)

Tel: 416-925-4930 TTY: 416-925-0295

Fax: 416-925-3402 dsotr@surreyplace.on.ca

www.dsotoronto.ca

The Education Department strives to support Surrey Place Centre in realizing its mission and carry out its strategic directions toward service excellence and system capacity building by:

- › Providing staff with professional development opportunities and access to up-to-date information
- › Educating community partners and the public
- › Offering clinical training to students and medical trainees

Academic Affiliation and Agreements

Surrey Place Centre is academically affiliated with the University of Toronto and dedicated to providing teaching opportunities to students and

continuous learning to professionals. Surrey Place Centre also has statements of understanding with several other institutions including:

- › York University
- › Brock University
- › George Brown College
- › St. Lawrence College
- › University of Western Ontario

Student Placements

- › Applied Behaviour Analysis
- › Audiology
- › Communication and Speech Language Pathology
- › Intensive Behavioural Intervention
- › Medicine
- › Nursing
- › Occupational Therapy



- › Psychology
- › Research
- › Social Work

Contact Us

Contact the Education Department for more information at 416-925-5141 or e-mail: webmaster@surreyplace.on.ca

Great Place to Work

We support children and adults living with developmental disabilities, autism spectrum disorders and children with visual impairments reach their full potential. If you would like to join our team, you must be passionate, and committed to enhancing the lives of the clients, families and caregivers we serve.

We offer a great working environment, where our distinctive approach, dedicated employees, and reputation make us a leader in the sector. As an internationally recognized organization, we have become the health care agency of choice for many accomplished clinicians and professionals from Canada and around the world.

What some of our employees have said:

"I've been at the Centre for about 8 years and most recently have been involved in starting a new evidence based program. I love the fact that the Centre is so committed to continuous learning, quality improvement and innovation. I feel proud of the work we do and the difference we make in the lives of the people we support."



“The Centre has given me the opportunity to develop professionally by supporting my pursuit of a graduate degree and professional certification, as well as by providing me with progressively greater clinical responsibility. I have been able to enrich my professional practice by learning from the professionals I work with daily.”

Health Care Professions at Surrey Place Centre

- › Audiology
- › Autism Spectrum Disorder Consultation
- › Behaviour Therapy
- › Case Management
- › Counselling
- › Developmental Therapy
- › Early Childhood Vision Consultants
- › Instructor Therapist (Autism)
- › Medicine
- › Nursing
- › Occupational Therapy
- › Psychiatry
- › Psychology
- › Speech Language Pathology
- › Supervising Therapist (Autism)
- › Transition Coordination

Student Placements Program

We provide an opportunity for candidates to gain valuable experience working with our clients. Many of our students return to the Centre as employees once their student placement is complete.

The Rewards of a Career at Surrey Place Centre

Competitive Salary • Excellent Benefits Package • Paid Time Off • HOOPP Pension Plan • Employee Wellness • Collaborative Atmosphere • Research Opportunities • Work-life Balance • Flexible Work Arrangements • Professional Development

We are a Great Place to Work

Surrey Place Centre is affiliated with the University of Toronto and other academic institutions, and is a teaching site for students in a variety of health care professions. Surrey Place is accredited with Accreditation Canada with Exemplary Standing.

Research and Evaluation Unit

The Research and Evaluation Unit at Surrey Place Centre strives to promote best practice in the field of developmental disabilities through knowledge creation and dissemination.

Our activities are driven by key clinical and service issues. We provide guidance and support to staff and students and engage with community partners to carry out and build capacity for research and evaluation.

Research

We participate in large collaborative projects with community partners and smaller locally developed projects involving Surrey Place Centre staff and clients. Our Research Ethics Board reviews research proposals

and monitors all studies involving Surrey Place Centre clients to ensure their compliance with the Tri-Council Policy Statement: Ethical Conduct for Research Involving Humans.

Evaluation

Our evaluation work focuses on internal services and programs. We work with clinicians to identify and/or develop evaluation tools that are clinically relevant. We also support evaluation activities for community-based partners.

Knowledge Dissemination

We share knowledge in many ways, such as:

- › Internal presentation and reports



- › Peer-reviewed publications
- › Presentation to professional groups
- › Social Media

Contact Us

Contact the Research and Evaluation Unit for more information at 416-925-5141 or e-mail: webmaster@surreyplace.on.ca

Surrey Place Centre Charitable Foundation



Surrey Place Centre Charitable Foundation is committed to supporting the work of Surrey Place Centre through a wide range of fundraising activities. As a partner we work to ensure that funds are available to:

- › enhance existing Surrey Place Centre programs and services
- › provide funding for the purchase of everyday necessities not covered by

government funding

- › support new and innovative programs to enrich the lives of Surrey Place Centre clients
- › support important research and education initiatives in the area of developmental disabilities
- › enhance and improve our state-of-the-art facility by adding new spaces that support our clients and staff - including areas for children to play, learn and grow

Surrey Place Centre Charitable Foundation is a proud member of Imagine Canada and is proud to adhere to the Donor Bill of Rights.

Why Donate

Your donation supports programs

and services that provide hope and inspiration to people living with developmental disabilities, autism spectrum disorders and children with blind-low vision impairment.

Donations at Work

Surrey Place Centre has made significant strides in providing support and opportunities for its clients, their families and caregivers. However, we need ongoing financial support to continue to make a difference.

With your support we are able to continue to:

1. Provide free specialized programming that supports families and clients living with developmental disabilities, autism

- and visual impairment.
2. Develop new support systems to enrich the lives of the clients we serve.
 3. Improve our state-of-the-art facility by adding new spaces that support our clients and staff—including areas for children to play, learn and grow.
 4. Teach new generations of health care providers about the clients we serve, giving each of them the tools to successfully contribute to their own communities.
 5. Provide educational toys and learning materials to our clients in order to help them achieve developmental or behavioural milestones.

How to Make a Donation

- › Corporate Giving
- › Gifts of Securities
- › Legacy Gifts
- › Single Gifts
- › Tribute & Memorial Gifts

Our Commitment to your Privacy

Surrey Place Centre Charitable Foundation treats all personal donor and sponsor information with 100% confidentiality. We do not sell or trade our mailing lists. The information you provide is strictly used for administrative and tax receipting purposes.

From time to time, we will send you information about how your gift is

making a difference, provide you with information about future opportunities for support and notify you about upcoming Surrey Place Centre events. If at any time you wish to stop receiving information from us, please contact us at (416) 925-5141 ext. 3102. Charitable Registration Number: 12905 3211 RR0001

Contact Us

Surrey Place Centre Charitable Foundation

2 Surrey Place, Toronto ON M5S 2C2

Tel: 416-925-5141 ext. 3102

Fax: 416-925-6508

email: foundation@surreyplace.on.ca

This brochure is also available in French.
Please contact us at 416-925-5141 for a
hardcopy or visit www.surreyplace.on.ca
for a printable version.

2 Surrey Place
Toronto ON M5S 2C2
Tel: 416-925-5141
www.surreyplace.on.ca



Surrey Place Centre
Centre Surrey Place