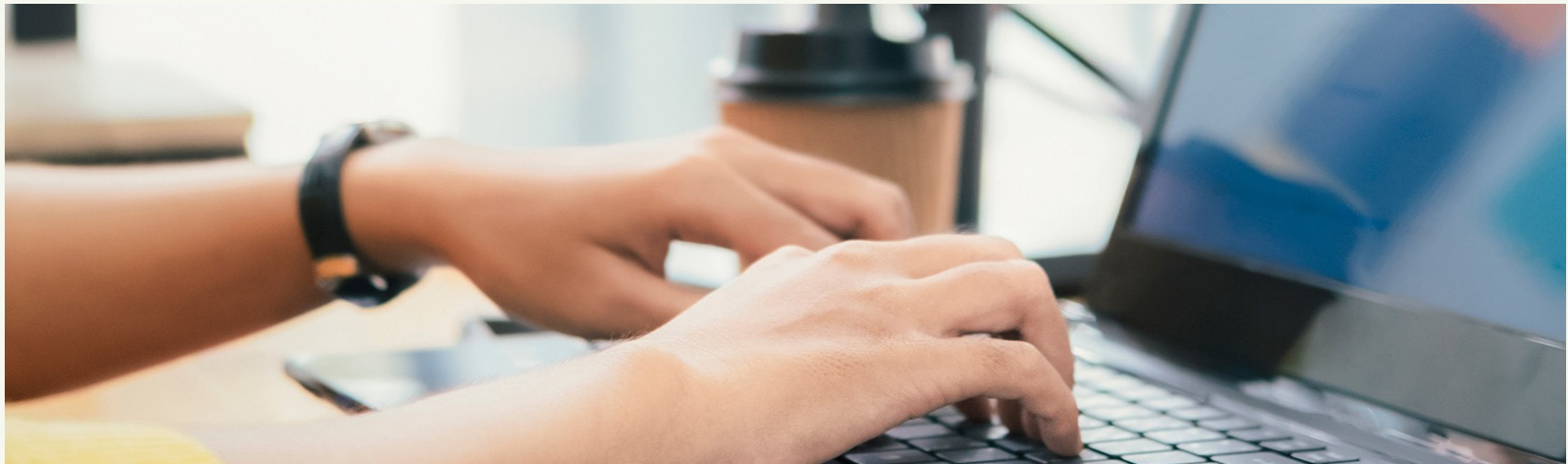


2026 - 2027

Surrey Place Website

How-to Help Guides

Learn how to reset your password



SURREY  **PLACE**



@SurreyPlaceON

STEP 1:

- ▶ If you forget your password, select **Forget Password** on the login page.

SURREY PLACE Services ▾ Get Started ▾ Resources ▾ More ▾ 🔍 🛒 LANGUAGE English ▾ Register **Login**

Login to your Account
Welcome back! Select the below login methods.

Email

Password
 Show

☐ Remember me **Forgot Password?**

Login
Don't have an account? [Register](#)

Accessibility DISPLAY TOOLS ⓘ

HOW TO RESET YOUR PASSWORD

STEP 2:

- ▶ Enter the email address associated with your account.
- ▶ Continue by selecting **Send reset link**

- ▶ A resent link has now been emailed to you.

Forgot your password?

Enter the email address connected to your account and we will send you a secure reset link.

Email

Send reset link

Remembered your password? [Login](#)

Forgot your password?

Enter the email address connected to your account and we will send you a secure reset link.

We have emailed your password reset link.

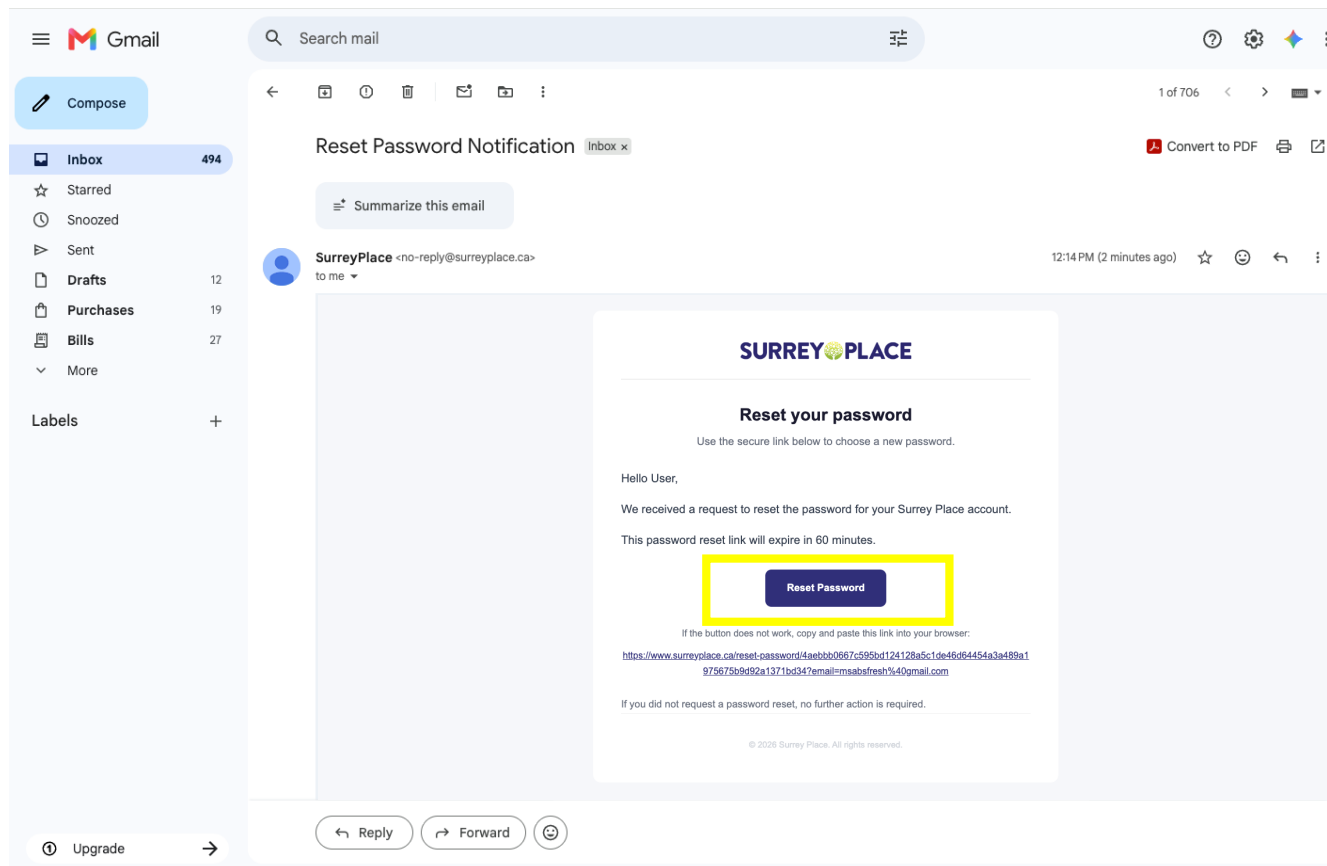
Email

Send reset link

Remembered your password? [Login](#)

STEP 3:

- Navigate to your email and select **Reset Password**.



STEP 4:

- ▶ Enter your new Password

When all 4 requirements are met you will see all ✓

You will be shown what is not valid (✗) and what is (✓).

Password *

••••••••

Show

✓ At least 8 characters

✗ Uppercase & Lowercase letter

✓ At least 1 number

✗ At least 1 symbol

- ▶ Once complete, select
Reset Password

Reset your password

Choose a new password for your Surrey Place account.

Email

username@email.com

This reset link can only be used for this email address.

Password

••••••••••••••••

Show

✓ At least 8 characters

✓ Uppercase & Lowercase letter

✓ At least 1 number

✓ At least 1 symbol

Confirm Password

••••••••••••••••

Show

Passwords match

Reset password

Already updated it? [Login](#)

Next Steps:

- ▶ You will be redirected back to the login page.
Use your new password to login.

The screenshot shows the Surrey Place website's login page. At the top, the Surrey Place logo is on the left, and navigation links (Services, Get Started, Resources, More) are in the center. On the right, there are search and shopping cart icons, a language dropdown set to 'English', and 'Register' and 'Login' buttons. A green notification bar at the top states 'Your password has been reset.' Below this, a breadcrumb trail shows 'HOME / LOGIN'. The main content area is a white box titled 'Login to your Account' with the subtitle 'Welcome back! Select the below login methods.' It contains an 'Email' field with the placeholder 'Enter email', a 'Password' field with the placeholder 'Enter password' and a 'Show' button, a 'Remember me' checkbox, and a 'Forgot Password?' link. A large blue 'Login' button is at the bottom of the box, with a link 'Don't have an account? Register' below it. On the left side of the page, there is an 'Accessibility DISPLAY TOOLS' button, and on the right, a circular moon icon.

SURREY PLACE Services ▾ Get Started ▾ Resources ▾ More ▾ LANGUAGE English ▾ Register Login

Your password has been reset.

[HOME](#) / [LOGIN](#)

Login to your Account
Welcome back! Select the below login methods.

Email

Password
 [Show](#)

☐ Remember me [Forgot Password?](#)

[Login](#)
Don't have an account? [Register](#)

Accessibility DISPLAY TOOLS

Thank You

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